Table of Contents

International Journal of Information Technologies and Systems Approach

Volume 10 • Issue 1 • January-June-2017 • ISSN: 1935-570X • eISSN: 1935-5718

An official publication of the Information Resources Management Association

Special Issue on Software and Systems Engineering Lifecycle Processes and the ISO/IEC 29110 Standards and Guides

Guest Editorial Preface

Rory V. O’Connor, Dublin City University, Dublin, Ireland
Claude Y. Laporte, École de technologie supérieure, Montréal, Canada
Ricardo Colomo-Palacios, Østfold University College, Halden, Norway

Research Articles

1 The Evolution of the ISO/IEC 29110 Set of Standards and Guides
Rory V. O’Connor, Dublin City University, Dublin, Ireland
Claude Y. Laporte, École de technologie supérieure, Montréal, Canada

22 Factors Influencing the Adoption of ISO/IEC 29110 in Thai Government Projects: A Case Study
Veeraporn Siddoo, Prince of Songkla University, Phuket Campus, Phuket, Thailand
Noppachai Wongsa, Prince of Songkla University, Phuket Campus, Phuket, Thailand

45 Getting the Best out of People in Small Software Companies: ISO/IEC 29110 and ISO 10018 Standards
Mary-Luz Sanchez-Gordon, Universidad Carlos III de Madrid, Madrid, Spain

61 Methodology for ISO/IEC 29110 Profile Implementation in EPF Composer
Alena Buchalcevova, Department of Information Technologies, Prague University of Economics, Czech Republic

75 An Objective Compliance Analysis of Project Management Process in Main Agile Methodologies with the ISO/IEC 29110 Entry Profile
Sergio Galvan-Cruz, Universidad Autónoma de Aguascalientes, Aguascalientes, Mexico
Manuel Mora, Universidad Autónoma de Aguascalientes, Aguascalientes, Mexico
Rory V. O’Connor, Dublin City University, Dublin, Ireland
Francisco Acosta, Universidad Juárez Autónoma de Tabasco, Tabasco, Mexico
Francisco Álvarez, Universidad Autónoma de Aguascalientes, Aguascalientes, Mexico

107 Defining an Iterative ISO/IEC 29110 Deployment Package for Game Developers
Jussi Kasurinen, School of Business and Management, Lappeenranta University of Technology, Lappeenranta, Finland
Kari Smolander, Department of Computer Science, Aalto University, Helsinki, Finland

COPYRIGHT

The International Journal of Information Technologies and Systems Approach (IJITSA) (ISSN 1935-570X; eISSN 1935-5718), Copyright © 2017 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The International Journal of Information Technologies and Systems Approach is indexed or listed in the following: ACM Digital Library; Bacon’s Media Directory; Cabell’s Directories; Compendex (Elsevier Engineering Index); CSA Illumina; DBLP; GetCited; Google Scholar; INSPEC; JournalTOCs; Library & Information Science Abstracts (LISA); MediaFinder; Norwegian Social Science Data Services (NSD); SCIRUS; SCOPUS; The Index of Information Systems Journals; The Standard Periodical Directory; Thomson Reuters; Ulrich’s Periodicals Directory
Guest Editorial Preface

Special Issue on Software and Systems Engineering Lifecycle Processes and the ISO/IEC 29110 Standards and Guides

Rory V. O’Connor, Dublin City University, Dublin, Ireland
Claude Y. Laporte, École de technologie supérieure, Montreal, Canada
Ricardo Colomo-Palacios, Østfold University College, Halden, Norway

This special issue was motivated by the need to promote and disseminate recent advances in the field of Software and Systems Engineering Process Lifecycle Management as applied to Very Small Entities utilizing the Management and Engineering guides of the ISO/IEC 291110 standard, both at academic and industry level. Very Small Entities (VSEs) are enterprises, organizations (e.g. public or non-profit), departments or projects having up to 25 people.

The origins of the ISO/IEC 29110 project date back to a 2004 meeting of the ISO sub-committee (SC7) mandated to develop international Software Engineering standards, where there was a general recognition of the adoption issues presented by SC7 standards for small and very small companies. This lead directly to the subsequent formation in 2005 of a working group (ISO/IEC JCT1/SC7 WG24) whose brief was to develop a software process lifecycle standard specific to meet the needs of VSEs whilst remaining compatible with existing ISO/IEC standards to allow a path for VSEs future growth and standards adoption (Laporte et al., 2008).

Although commercial process improvement models have not been widely adopted by small and very small organizations and their influence in the software industry therefore remains more at a theoretical than practical level. There is now a substantial body of research evidence (Basri & O’Connor, 2010; Coleman & O’Connor, 2008; Larrucea et al., 2016) that the majority of small software and systems organizations were not adopting existing systems and software engineering standards because they perceive the international standards as being orientated towards large organizations. Studies have shown that small firms’ negative perceptions of process model standards are primarily driven by negative views of cost, documentation and bureaucracy and their lack of expertise in adapting existing life cycle standards to meet their needs. In addition, it has been reported that SMEs find it difficult to relate standards to their business needs and to justify the application of the international standards in their operations.

Accordingly, there was a need to help such organizations understand and use the concepts, processes and practices proposed in the ISO/IEC JTC1/SC7’s international engineering standards. The recently published systems and software engineering ISO/IEC 29110 standard (ISO, 2011) “Lifecycle profiles for Very Small Entities” is aimed at addressing the issues identified above and addresses the specific needs of VSEs.

The special issue starts with the invited paper The Evolution of the ISO/IEC 29110 Set of Standards which outlines the history and evolution of the ISO/IEC 29110 standard from its initial concept and requirements, to publication and future development.

The second paper by Veeraporn Siddoo and Noppachai Wongsai (Prince of Songkla University Phuket Campus) is titled Factors Influencing the Adoption of ISO/IEC 29110 in Thai Government Projects: A Case Study. This paper presents the views of four Thai government organizations who
had been awarded ISO/IEC 29110 Basic Profile Certification, and explores the success factors and barriers involved.


The fourth paper by Alena Buchalcevova (Prague University of Economics) is titled Methodology for ISO/IEC 29110 Profile Implementation in EPF Composer. This paper deals with the usage of ISO/IEC29110 Deployment Package assistance implemented in an open source content management tool, the Eclipse Process Framework (EPF) Composer.

The fifth paper titled An Objective Compliance Analysis of Project Management Process in Main Agile Methodologies with the ISO/IEC 29110 Entry Profile by Sergio Galvan-Cruz et al, compliance issue of the three main agile software development methodologies of SCRUM, XP and UPEDU with the Process Management process of the ISO/IEC 29110 standard.

The last paper by Jussi Kasurinen (Lappeenranta University of Technology) and Kari Smolander (Aalto University) is titled Defining an Iterative ISO/IEC 29110 Deployment Package for Game Developers. In this paper the authors present their study of game development organizations, and describe the ISO/IEC 29110 deployment package “Highly Iterative Software Processes” which combines the Entry-level model with the industry-specific requirements.

We would like to express our sincere gratitude to the paper contributors and the reviewers whose comments and suggestions helped to improve the papers. We are very grateful also for the guidance and cooperation in the preparation of this special issue to Prof. Dr. Manuel Mora, Editor in Chief of IJITSA and to Mr. Sam Hoffmeister and the editorial staff of IGI Global.

Rory V. O’Connor
Claude Y. Laporte
Ricardo Colomo-Palacios
Guest Editors
IJITSA
REFERENCES


Rory V. O’Connor is a Professor of Software Engineering at Dublin City University (Ireland) where he is currently serving as the Head of the School of Computing. He is also a Senior Researcher with Lero, the Irish Software Research Centre. O’Connor is Ireland’s Head of Delegation to the International Organization for Standardization (ISO) for Software & Systems Engineering (ISO/IEC JCT1/ SC7). His research interests are centred on the processes and standards whereby software intensive systems are designed, implemented and managed. His focus is on researching methods, techniques, tools and standards for supporting the work of software project managers and software developers in relation to software process improvement, and the management of software development projects. He can be reached at Rory.OConnor@dcu.ie. Claude Y. Laporte is a Professor of software engineering at the École de technologie supérieure. His research interests include software process improvement in small and very entities and software quality assurance. He is the co-author of 2 French textbooks about software quality assurance published by Hermes-Lavoisier in 2011. The IEEE Computer Society and John Wiley and Sons will publish an English version of the French textbooks in 2017. He is the Project Editor of the ISO/IEC JTC1 SC7 Working Group tasked to develop ISO/IEC 29110 systems and software engineering standards and guides for use in very small entities. He may be contacted at: claude.laporte@etsmtl.ca.

Ricardo Colomo-Palacios is a Full Professor at the Computer Science Department of the Østfold University College, Norway. Formerly he worked at Universidad Carlos III de Madrid, Spain. His research interests include applied research in information systems, software project management, people in software projects, business software and services process improvement. He received his PhD in Computer Science from the Universidad Politécnica of Madrid (2005). He also holds a MBA from the Instituto de Empresa (2002). He has been working as Software Engineer, Project Manager and Software Engineering Consultant in several companies including Spanish IT leader INDRA. He is also an Editorial Board Member and Associate Editor for several international journals and conferences.
Call for Articles

International Journal of Information Technologies and Systems Approach

Volume 10 • Issue 1 • January-June 2017 • ISSN: 1935-570X • eISSN: 1935-5718
An official publication of the Information Resources Management Association

MISSION

The International Journal of Information Technologies and the Systems Approach (IJITSA) publishes research articles that are globally relevant for IT stakeholders and where a systemic interdisciplinary and/or a multi-methodology research perspective are considered. IJITSA improves scientific and technological knowledge regarding the engineering and management of IT systems by fostering the utilization of the Systems Approach.

COVERAGE AND MAJOR TOPICS

The topics of interest in this journal include, but are not limited to:
Agent-based simulation • Axiology of systems • Complex systems foundations • Complex systems frameworks, models and processes • Critical heuristics systems • Critical systems • Epistemology of systems • Information security systems • Mathematical analysis of systems • Multi-scale analysis • Ontology of systems • Philosophy of systems sciences • Socio-Technical Systems • Soft systems methodology • System Dynamics • System of systems concepts • Systemic action research • Systemic analysis of ISO, IEEE, ANSI, TIA standards • Systemic business process-oriented frameworks • Systemic case study • Systemic conceptual study • Systemic decision-making models • Systemic design of IT systems • Systemic design of service systems • Systemic design of SoS (System of Systems) • Systemic design of systems • Systemic evaluation of IT systems • Systemic evaluation of software development tools • Systemic experiments • Systemic green IT frameworks • Systemic implementation of IT systems • Systemic IT service management frameworks • Systemic IT service management standards (ITIL, ISO 20000, CobIT, CMMI-SVC, etc) • Systemic review of ISO, CMMI and IEEE systems engineering standards • Systemic review of software development agile methods • Systemic review of software development business process-oriented methods • Systemic review of software development service-oriented methods • Systemic risk management • Systemic service-oriented frameworks • Systemic software process frameworks (CMMI, ISO 12207, ISO 29110, IEEE 1471, etc) • Systemic surveys • Systemic TOEP feasibility studies • Systems Analysis • Systems design • Systems engineering frameworks • Systems evaluation • Systems simulation • Total systems intervention • Viable system models

ALL INQUIRIES REGARDING IJITSA SHOULD BE DIRECTED TO THE ATTENTION OF:
Manuel Mora, Editor-in-Chief • IJITSA@igi-global.com

ALL MANUSCRIPT SUBMISSIONS TO IJITSA SHOULD BE SENT THROUGH THE ONLINE SUBMISSION SYSTEM:
http://www.igi-global.com/authorseditors/titlesubmission/newproject.aspx

IDEAS FOR SPECIAL THEME ISSUES MAY BE SUBMITTED TO THE EDITOR(S)-IN-CHIEF

PLEASE RECOMMEND THIS PUBLICATION TO YOUR LIBRARIAN
For a convenient easy-to-use library recommendation form, please visit:
http://www.igi-global.com/IJITSA