

# (Un)Met needs of community dwelling people with dementia: the importance of providing integrated holistic care



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# Background

Research shows that people with dementia and their caregivers have a wide range of needs as their condition develops<sup>1-2</sup>, yet they use fewer services in comparison to other people needing care<sup>3</sup>. In addition, they often do not receive the type, quality and amount of support from health and social services needed to live well at home with dementia<sup>4</sup>.

As home care services in Ireland are not underpinned by legislation, there is no requirement for local health offices to provide services to people in need<sup>5</sup>. Reductions in health service care budgets mean that the individual also has less say in what is provided, when and how<sup>6</sup>. This has led to considerable variation in the amount and types of services available across the country.

This study, which is part of the JPND-funded Access to Timely Formal Care (Actifcare) project, aimed to identify the (un)met needs of Irish people with dementia living at home and to compare these to needs assessments from a family carer and from an independent Actifcare researcher.

#### **Method**

**Design:** Data were gathered at baseline, 6-months (T1), and 12-months (T2). For this study, baseline, T1 and T2 demographic data, (un)met needs, quality of life and dementia severity are examined.

**Participants:** 43 people with dementia (M = 21; F = 22) and carer (M = 10; F = 33) dyads were recruited through GPs, memory clinics, and local adverts. The mean age of people with dementia was 74.05 (SD = 9.14, min 50, max 92). The mean age of carers was 58.12 (SD = 15.05, min 28, max 85).

**Materials:** The Camberwell Assessment of Need for the Elderly (CANE)<sup>7</sup> was completed at each time period. The CANE is a comprehensive instrument suitable for both research and clinical use. Needs are assessed in 24 areas of life and cover a broad range of health, social and psychological domains. All raters reported met and unmet need. Carers and researchers also reported formal and informal supports received. Additional measures included: Quality of Life (QoL-AD<sup>8</sup>, ICECAP-O<sup>9</sup>, Carer-QoL<sup>10</sup>), Neuropsychiatric symptoms (NPI-Q<sup>11</sup>) and carer perseverance.

**Procedure:** Data was collected in interviews (approx. 2 hours long) with the dyads in their own homes. Data was analysed using SPSS.

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# Results

#### **Participant Group Differences**

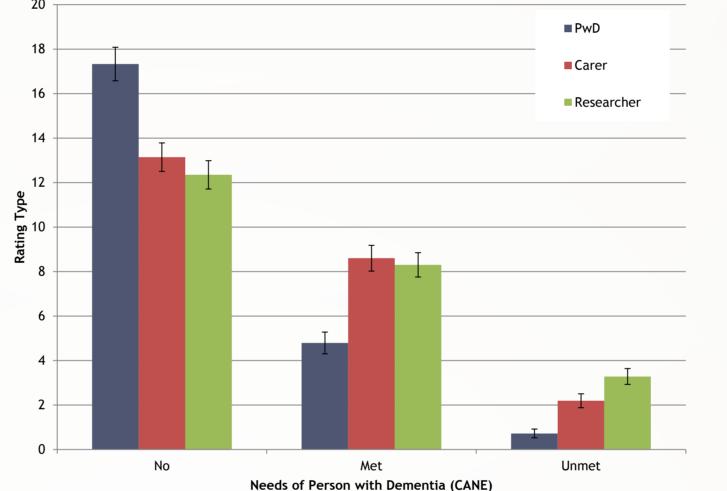
- There were significantly more female carers, even though there were roughly equal numbers of males and females with dementia;  $\chi^2 = 12.302$ , df = 1, p < .001.
- Significantly more PwD had a Clinical Dementia Rating (CDR) of 1 (n=27) than CDR of 0.5 (n=5) or CDR of 2 (n=11);  $\chi$   $^2$  = 18.407, df = 2 p < .001.

#### CANE areas of no need, met need and unmet need over time

	BASELINE									T1: 6-months									T2: 12-months								
		PwD			Carer			Researcher		PwD			Carer			Researcher			PwD			Carer			Researcher		
Area of need:	<u>No</u>	<u>Met</u>	<u>Unmet</u>	<u>No</u>	<u>Met</u>	<u>Unmet</u>	<u>No</u>	<u>Met</u>	<u>Unmet</u>	<u>No</u>	<u>Met</u>	<u>Unmet</u>	<u>No</u>	<u>Met</u>	<u>Unmet</u>	<u>No</u>	<u>Met</u>	<u>Unmet</u>	<u>No</u>	<u>Met</u>	<u>Unmet</u>	<u>No</u>	<u>Met</u>	<u>Unmet</u>	<u>No</u>	<u>Met</u>	<u>Unmet</u>
Accommodation	37	4	2	34	7	2	33	7	3	33	2	0	32	4	2	32	4	2	25	3	0	22	14	1	25	15	1
Looking after home	22	20	1	10	31	2	10	29	4	14	20	2	8	25	5	8	26	4	12	14	1	4	28	5	5	25	8
Food	20	20	1	9	34	0	9	33	1	11	24	1	8	29	1	8	29	1	12	15	0	5	30	2	6	29	3
Self-care	32	8	3	16	24	3	16	24	3	26	9	0	10	25	3	10	23	5	24	3	0	8	27	2	9	25	4
Care for someone else	42	0	0	39	2	2	38	2	3	36	0	0	37	1	0	37	1	0	27	0	0	35	1	1	36	1	1
Daytime activities	27	10	5	12	14	17	11	7	25	25	5	5	7	15	16	7	13	18	17	9	1	5	23	9	5	21	12
Memory	9	31	2	0	33	10	0	28	15	15	17	3	0	32	6	0	27	11	11	17	0	0	33	4	0	33	5
Eyesight/hearing	30	11	1	25	14	4	25	14	4	23	9	2	20	15	3	20	14	4	19	8	1	16	17	4	17	13	8
Mobility/falls	30	11	1	22	17	4	22	15	6	27	6	1	20	13	5	20	11	7	22	6	0	16	18	3	17	15	6
Continence	35	3	0	27	15	1	26	15	2	31	0	0	25	11	2	25	10	3	25	1	0	22	11	3	23	12	3
Physical Health	10	33	0	5	36	2	4	37	2	17	17	1	11	24	3	10	26	2	14	13	1	6	30	1	5	31	2
Drugs	28	12	1	20	19	4	16	21	6	25	9	1	18	17	3	15	19	4	16	11	1	9	26	2	9	26	3
Psychotic symptoms	38	0	0	32	9	1	30	7	5	29	0	0	29	5	3	28	6	3	26	0	0	25	8	3	26	8	3
Psychological distress	33	9	0	24	13	5	17	18	8	31	3	2	13	20	5	11	16	11	21	5	1	9	25	3	9	24	5
Information	35	1	7	33	3	7	30	2	11	30	1	2	32	3	3	31	3	4	22	0	13	31	2	4	32	2	4
Deliberate self-harm	38	0	0	41	1	1	41	1	1	31	0	1	36	2	0	37	1	0	24	0	0	36	1	0	37	1	0
Inadvertent self-harm	39	2	0	15	26	2	13	25	5	31	3	1	10	20	8	8	31	9	24	2	0	13	22	2	13	22	3
Abuse/neglect	38	3	0	33	10	0	28	14	1	34	0	0	33	3	2	33	3	2	27	0	0	36	1	0	37	1	0
Behaviour	42	0	0	37	4	2	37	3	3	35	0	0	31	3	4	30	3	5	25	0	0	25	10	2	23	10	5
Alcohol	42	0	0	35	7	1	35	7	1	35	0	0	32	5	1	32	5	1	27	0	1	32	4	1	32	5	1
Company	28	8	6	16	11	16	12	9	22	25	4	7	9	16	13	8	14	16	19	6	2	7	20	10	6	19	13
Intimate Relationships	0	0	0	41	2	0	40	2	1	34	0	0	38	0	0	38	0	0	27	0	0	37	0	0	38	0	0
Money	22	18	3	8	35	0	8	34	1	18	17	0	4	33	1	4	33	1	10	18	0	2	34	1	3	34	1
Benefits	25	2	3	31	3	8	30	3	8	17	4	0	28	4	5	28	4	5	20	3	0	28	3	6	28	4	6

Figure 1 Comparison of met and unmet needs at baseline, T1 and T2 as rated by people with dementia, carers and an independent researcher

#### Baseline assessment of total number of met and unmet needs of people with dementia



- Figure 2 Baseline levels of no need and total met and unmet need
- No need was the most frequently given response by people with dementia (PwD).
- No-Need correlated with PwD QoL-AD (r = .52, p<.001) and ICECAP-O (r = .46, p<.001) ratings.
- PwD perceived significantly fewer met needs (M = 4.79, SD = 3.2) than caregivers (M = 8.6, SD = 3.78, p < .001) and researchers (M = 8.3, SD = 3.6, p < .001) particularly in relation to physical and environmental needs.
- Higher levels of met needs were significantly associated with higher NPI scores for carers (r = .47, p < .005) and researchers (r = .44, p < .005) and with greater PwD functional need.
- Researchers identified significantly more unmet need (M = 3.28, SD = 2.33) than carers (M = 2.19, SD = 2.05, p < .001) and PwD (M = 0.72, SD = 1.32, p < .001). Group differences in unmet need increased with dementia severity. PwD sex was not significant.
- Unmet needs were usually memory related or social needs (daytime activity, company). The latter were often rated as 'not the right type of care' (63% carers, 74% researchers).
- Carer unmet need correlated with lower carer proxy rating of PwD QoL (Qol-AD r = -.45, p < .001; ICECAP-O r = -.50, p < .005) and lower Carer-QoL (r = -.35, p < .05), but no association was found with carer perseverance time.

**T1 and T2:** Similar patterns were seen over time with researchers identifying increasing unmet need at T1 and some increase in service use to meet this need at T2.

**Limitation:** Although all PwD were able report their needs at baseline, fewer were able to do so at 6-month (n=38) and 12 months (n=33).

# Conclusions

- Although people with dementia are often unaware of their psychological and social needs, these are generally identified by their caregivers, with the exception of support for memory difficulties; these were typically reported as unmet needs by researchers.
- High levels of met physical need demonstrate a continued primary policy emphasis on solely supporting these needs. Yet, this is insufficient to maintain quality of life.
- In line with previous studies<sup>1, 3, 5</sup>, addressing unmet need positively influenced the dyadic quality of life. However, all groups reported high levels of unmet social need and found available services lacking and inappropriate.
- Assessment for home support must address the full range of biopsychosocial needs of the person with dementia and carer such that timely tailored supports can be provided.
- Case management approaches that integrate the provision of health and social care and meet the holistic needs of the individual and their environment are recommended.





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