

Cumann Léann Oideachais na hÉireann

# THE USE OF VIDEO FEEDBACK **IN HIGHER EDUCATION -TOWARDS A MODEL OF SOCIAL PRESENCE**

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# RESEARCH OUTLINE

Echoing the ESAI 2021 conference theme of, 'Possibilities in education: Reimagining Connections with People, Purpose and Place',

The research aims to unravel the use, impact and possibilities of Video Feedback in Higher Education towards a model of community and social presence (Mahoney et al 2019). This paper presents interim findings of assessment and feedback research in a teacher education context within a higher education institution in Ireland.

Cumann Léann Oideachais na hÉireann

Possibilities in Education: Re-imagining Connections with People, Purpose and Place

25-26 March 2021, Online

www.esai.ie

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## **THE ISSUE - 'Teacher Telling'**

"The fundamental problem lies less with the quality of feedforward and feedback than with the assumption that telling, even detailed telling, is the most appropriate route to improvement in complex learning. Learning from being told is flawed as a general strategy because the conditions for the statements to make intimate connection with the student work (with a view to future work) are rarely satisfied."

(Sadler, 2010, p. 548)

## **DEFINING DIALOGICAL FEEDBACK**

A dialogic process in which learners make sense of information from varied sources and use it to enhance the quality of their work or learning strategies.

(Careless, 2015, p. 192)

### **DIALOGICAL APPROACH TO FEEDBACK**

### **PEDAGOGICAL DIALOGUE & FORMATIVE ASSESSMENT SHARE COMMON PRINCIPLES**

The emphasis on the process

The need for **negotiation of meaning** and shared understanding of assessment criteria

The development of reciprocal commitment between assessors and assessees

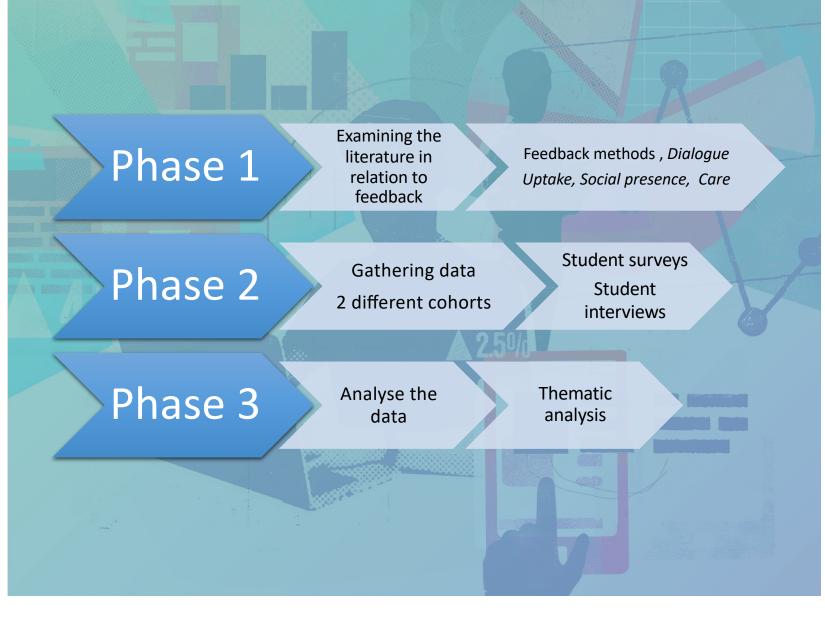
(MacDonald, 1991),(Carless, 2006), (Boud, 1992)(Chanok 2000)(Harrington & Elander 2003; Harrington & al. 2005) (Sambell & McDowell 1998) (Higgins Hatley& Skelton, 2001; (Norton, 2004; Price & Rust, 1999; O'Donovan, Price & Rust 2000; Rust, Price & O'Donovan, 2003) (Hyland 1998; Taras, 2001; Boud & Molloy, 2013)

# THE RESEARCH

### RESEARCH methodology & Timeline

THE RESEARCH project was initiated in January 2021

EACH YEAR AN ANOTHER ASPECT OF THE MODEL WAS TESTED AND DEVELOPED.





THE STUDENT COHORT(s)



### Daytime, full-time learners

- Large group (approx. **70** students)
- Mostly traditional undergraduate

### BSc EDUCATION & TRAINING (FET)

### **Evening/Weekend learners**

- •Small group (approx **25** students)
- Mature students
- •Part-time
- Professional experience



Moving from F2F to remote learning & teaching

# Moving from F2F to remote learning & teaching

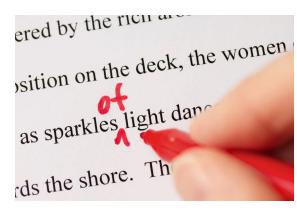




# FEEDBACK

# Research











### THE PROCESS

Research

Hook your	Students Should Wear Uniforms at School	
readers at	Don't you want to go to a school where you feel	
the	The order	
beginning with a	that you	
quote,	have respect for their schools. It is my opinion that students give your	
statistic, interestina	should have to wear uniforms at school. <sup>1</sup> School uniforms build the	
fact, etc.	a sense of community among classmates. <sup>2</sup> Students are less introduction	
	should be	
	in your	
	children who wear school uniforms. Why wouldn't you want to essay.	
	Middle school and high school students should start school later and let us sleep more. We work harder than the elementary and we	Submission
	stay up later than them <a> </a> Stop     Stop </td <td>→ Latest Draft</td>	→ Latest Draft
	do a sport. Think about them who has to do a sport and work a long shift.	Sth Draft 4th Draft
		3rd Draft
Each body	All of us should get enough sleep to how much we need. The little kids always get more than us. We have to get up at 5 or 6 while they	2nd Draft
paragraph	get up at 6 or 7. And they get more sleep than us because they go to bed earlier than us. The Gparents would say "it's your fault	1st Draft
needs a topi	because you solidin't went to bed early enough". Sometimes it's the parent keeping the klos up watching a movie or a ty series.	
sentence an a concluding	are people who have epilepsy. For example, who barely can sleep they could go to bed at 3:30 in the morning and they have to get up at	🖍 Revise
sentence.	5:30 in the morning maybe earlier.	24 submissions
serificities.		
	Students with With shave to Work like you have to work from 4 to 10 nm, and they go to bed late. So you get better education if	T Format
	Students with Gjobs have to Gwork like you have to work from 4 to 10 p.m. and they go to bed late. So you get better education if you are awake. You don't learn that much if you are tired. You want kids to stay awake and pay attention. GSIIf they don't pay attention	T Format
	you are awake. You don't learn that much if you are tired. You want kids to stay awake and pay attention. <b>GSIF</b> they don't pay attention they will fail their EOG. You want to make sure your kids go to bed early so they can stay awake and think better they might pass the <b>S</b>	
	you are awake. You don't learn that much if you are tired. You want kids to stay awake and pay attention. <b>(S)</b> If they don't pay attention they will fail their EOG. You want to make sure your kids go to bed early so they can stay awake and think better they might pass the <b>S</b> EOG. <b>(C)</b> If they go to bed and go to school later they can do better in class and they could pass their grade.	
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### THE PROCESS

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zoom

Justin Rami's Zoom Meeting - Shared screen with speaker view

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Research

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Bownload (2 file

Justin Rami's Zoom Meeting - Shared screen with speaker view

An Education is a flow much you have committed to memory of even how much you know, Its being able to differentiate between what you know and what you don't know'-Anatole France. Anatole France A French novelist spoke them words. I think that quote really symbolises that the Leaving Cert is a wrong way on judging someone's intelligence as it is based on what you remember on that particular day. A new review has indicated growing support for the introduction of continues assessment

instead as part of a reformed leaving The leaving cert is the final examination that you will carry out in secondary school from them results they will determine what course you study in college or will you go to college at all. It is memory test of what you have remembered over the past 2 years.

The national council for curriculum and assessment carried out an **interim review of senior** cycle. Participants involved in the research showed a desire for the Leaving Cert to be assessed on a continuous basis rather than the standardised one-off form of testing. I feel we all have heard the sad stories about some students of leaving cert having a family death while doing the leaving and needing to wait a year to repeat the exams.

Covid19 showed us that the leaving cert wasn't the right way to go it showed how a pandemic changed it for the year to be predictive grades. Secondly, we expect young teens age 17 18 to do an exam about all they have learnt over the

 pass two years to indicate what there career path will be. We back them with knowledge

 about irish poetry to algebra but do we teach them about mental health about talking out,

 about speaking out or a lesson on how to drive a car or how to open a bank account? Do we

 teach them that sometimes life can be cruel and can sometimes get tough and how do we deal

 with it? No we don't, We show them how to remember different topics to prepare them for a

 memory examl

 Page 2 of 3 1 (527 words CP)

 English (United Kingdom)

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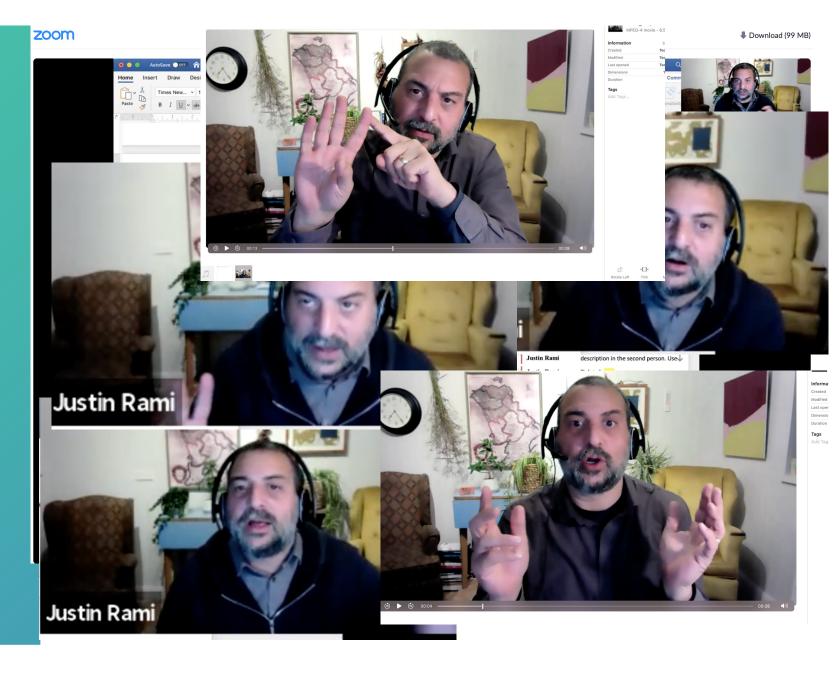
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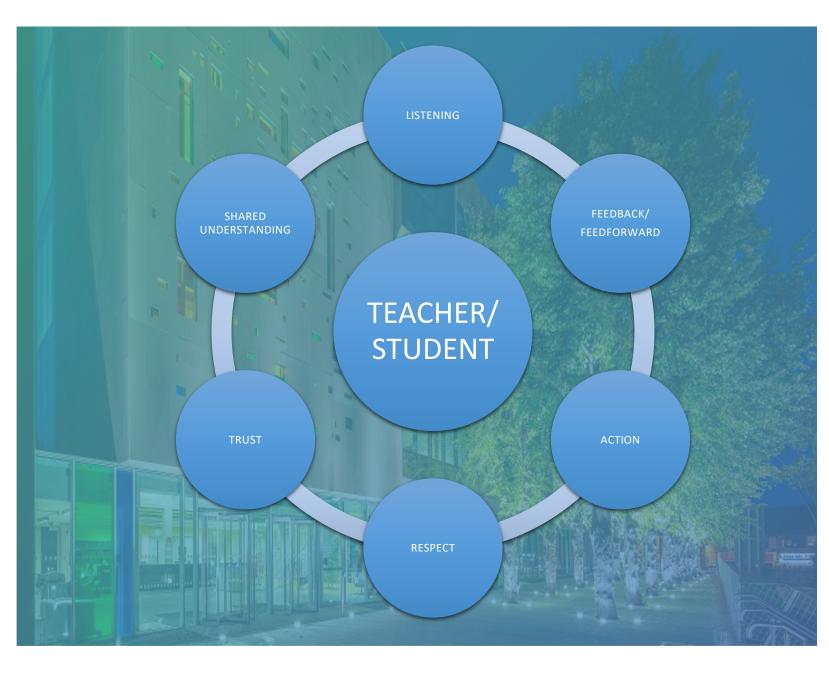
### THE PROCESS





### PEADAGOIGICA L DIALOGUE

Further elaboration of the model (Rami & Lorenzi 2020) embeds the other socialconstructivist aspects as well as being deeply influenced by Freire's (1989) work on dialogue, which embeds the notion of trust, mutual respect and care which are at the heart of the dialogical process

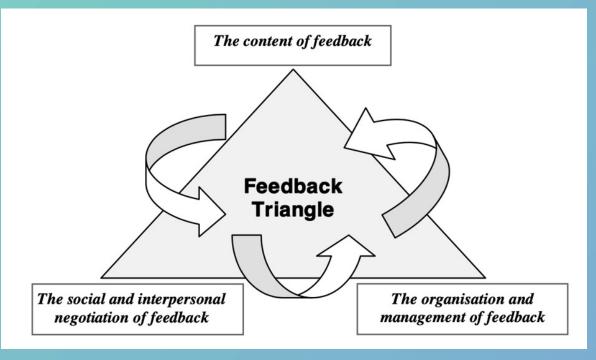


### SOME INTERIM FINDINGS

### NOT SIMPLY A TRADITONAL FEEDBACK PROCESS

- Knowledge emerges only from situations in which learners have to draw them out of **meaningful experiences** (*Dewey 1938*).
- Stems from a constructivist theory of knowledge and is based on the premise that meaning cannot be imposed or transmitted by direct teaching but created by the students through their learning activities. (Biggs & Tang, 1998)
- Students co-construct meanings from feedback as part of closing feedback loops (O'Donovan, Rust, and Price 2016).
- Brings deep and true meaning to the concept of assessment as a learning tool: Assessment As Learning (Black & Wiliam 1998)

This feedback loop ensures that the 'feedback triangle' (Yang & Carless, 2013) and the 'dynamic interplay' (p.287) between its elements are activated.



That is to say that the assessment and feedback loop is closed as the evaluative function of the design is also built into the model ensuring the student is part of this process. This also reflects Yang & Carless feedback triangle model (above), which includes the social, content and organisational dimensions.



### **Further Thematic Areas of focus**

### • Dialogical Feedback

- Feedforward, Dia-logos, Feedback Loops, feedback Spirals, Shared understanding
  - The avoidance of teacher telling

### Feedback theory

- Types of Feedback
  - Defining Video Feedback (Screencasting, audio feedback, talking head video) Communication process theory
  - Surface vs Deep learning
- Care theory
  - Levels of care
  - Trust
  - Empathy

### • Social Prescence

- Social affective dimension
- Belonging

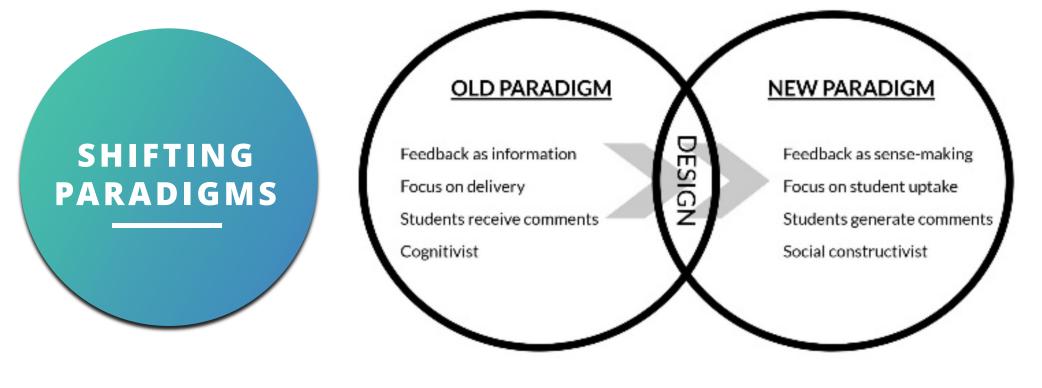
Rami & Lorenzi, 2012; Carless, 2006; Sadler 2010; Orsmond et al. 2013; Carless and Boud 2018; Handley, Price, and Millar 2011; Sadler, 1998, Boud, 1992; Harrington & Elander, 2003; Sambell & McDowell, 1998; Higgins, Hartley & Skelton, 2001; Norton, 2004; Price & Rust, 1999; O'Donovan, Price & Rust 2000; Rust, Price & O'Donovan, 2003; Freire 1989, Carless, 2020

Koumi 2013; Biggs, 1999; Marton & Säljö, 1997; Trigwell, Prosser & Waterhouse 1999), Winstone and Carless 2020; Mahoney, Macfarlane & Ajjawi 2019; Filius, de Kleijn, Sabine, Prins, van Rijen, Grobbee, 2019; Wood, 2021,

Hyland 2000; Taras, 2001; Carless, 2013; Liu and Carless 2006; Värlander 2008; Nieminen 2020; Barnacle & Dall'Alba 2017; Huang, 2012; McAllister, 1995; Winstone Carless, 2020,

Yang & Carless, 2013; Winstone, Baloo, Gravett, Jacobs & Keen 2020; Yale, 2019; Kim, Kwon, Cho, 2011; Xu & Carless, 2017; Gravett, 2020

# Information → action



(Winstone & Carless, 2020)

Moving from F2F to remote learning & teaching



# It's not social distancing It's physical distancing

### **Thanks for Listening**

### THE USE OF VIDEO FEEDBACK IN HIGHER EDUCATION -TOWARDS A MODEL OF SOCIAL PRESENCE



Justin is an Associate Professor DCUs Institute of Education - Dr Rami is also the former Associate Dean for Teaching & Learning and heads up the Further Education & Training Research Centre (FETRC) in the Institute of Education



Peter Tiernan is a lecturer at the School of STEM Education, Innovation and Global Studies. He lectures in the areas of digital media, personal development, entrepreneurship education, instructional design and teaching/training skills.

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